

臺灣花蓮地方法院檢察署 107 年 1 月份 民眾意見調查統計表

統計項目	上班日期	2	3	4	5	8	9	10	11	12	15	16	17	18	19	22	23	24	25	26	29	30	31	總數/總百分比	
一. 對於本署洽公環境的滿意度?	1.非常滿意	4	8	5	5	10	6	9	10	4	9	12	10	10	2	14	6	6	9	11	10	4	6	170	
	2.滿意	3	4	3	1	5	3	2	6	2	3	1	0	5	5	3	2	4	9	5	5	2	3	76	
	3.尚可																	1						1	
	4.不好																							0	
	5.合計人次	7	12	8	6	15	9	11	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9	247	
滿意度(%)	95.71%	96.67%	96.25%	98.33%	96.67%	96.67%	98.18%	96.25%	96.67%	97.50%	99.23%	#####	96.67%	92.86%	98.24%	97.50%	93.64%	95.00%	96.88%	96.67%	96.67%	96.67%	96.67%	96.80%	
二. 法警點呼及偵查庭的態度如何?	1.非常滿意	4	8	5	4	9	6	9	10	4	6	11	10	10	2	13	6	6	10	10	10	4	6	163	
	2.滿意	3	4	3	2	6	3	2	6	2	6	2	0	5	5	4	2	4	8	6	5	2	3	83	
	3.尚可																	1						1	
	4.不好																							0	
	5.合計人次	7	12	8	6	15	9	11	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9	247	
滿意度(%)	95.71%	96.67%	96.25%	96.67%	96.00%	96.67%	98.18%	96.25%	96.67%	95.00%	98.46%	#####	96.67%	92.86%	97.65%	97.50%	93.64%	95.56%	96.25%	96.67%	96.67%	96.67%	96.67%	96.52%	
三. 您認為檢察官、檢察事務官、執行案件問案態度如何?	1.非常滿意	4	9	5	4	7	4	9	10	3	6	9	8	10	2	11	5	6	10	8	10	4	6	150	
	2.滿意	3	3	3	2	8	5	2	6	3	6	4	2	5	5	6	3	4	8	7	5	2	3	95	
	3.尚可																	1		1				2	
	4.不好							1																1	
	5.合計人次	7	12	8	6	15	9	12	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9	248	
滿意度(%)	95.71%	97.50%	96.25%	96.67%	94.67%	94.44%	94.17%	96.25%	95.00%	95.00%	96.92%	98.00%	96.67%	92.86%	96.47%	96.25%	93.64%	95.56%	93.75%	96.67%	96.67%	96.67%	96.67%	95.73%	
四. 服務台人員的服務態度如何?	1.非常滿意	5	10	6	4	9	6	10	11	4	10	13	10	11	2	14	7	7	12	13	11	5	7	187	
	2.滿意	2	2	2	2	6	3	1	5	2	2		0	4	5	3	1	3	6	3	4	1	2	59	
	3.尚可																	1						1	
	4.不好																							0	
	5.合計人次	7	12	8	6	15	9	11	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9	247	
滿意度(%)	97.14%	98.33%	97.50%	96.67%	96.00%	96.67%	99.09%	96.88%	96.67%	98.33%	#####	#####	97.33%	92.86%	98.24%	98.75%	94.55%	96.67%	98.13%	97.33%	98.33%	97.78%	97.78%	97.49%	
五. 對本署同仁處理公務的滿意度?	1.非常滿意	4	9	5	4	9	6	9	10	3	8	10	10	10	2	13	6	6	11	11	10	4	6	166	
	2.滿意	3	3	3	2	6	3	2	6	3	4	3	0	5	5	4	2	4	7	5	5	2	3	80	
	3.尚可																	1						1	
	4.不好																							0	
	5.合計人次	7	12	8	6	15	9	11	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9	247	
滿意度(%)	95.71%	97.50%	96.25%	96.67%	96.00%	96.67%	98.18%	96.25%	95.00%	96.67%	97.69%	#####	96.67%	92.86%	97.65%	97.50%	93.64%	96.11%	96.88%	96.67%	96.67%	96.67%	96.67%	96.64%	
六. 對本署整體服務的滿意度?	1.非常滿意	4	9	5	4	9	6	9	10	3	8	10	10	10	2	13	6	6	11	11	10	4	6	166	
	2.滿意	3	3	3	2	6	3	2	6	3	4	3	0	5	5	4	2	4	7	5	5	2	3	80	
	3.尚可																	1						1	
	4.不好																							0	
	5.合計人次	7	12	8	6	15	9	11	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9	247	
滿意度(%)	95.71%	97.50%	96.25%	96.67%	96.00%	96.67%	98.18%	96.25%	95.00%	96.67%	97.69%	#####	96.67%	92.86%	97.65%	97.50%	93.64%	96.11%	96.88%	96.67%	96.67%	96.67%	96.67%	96.64%	
共發問卷數:	7	12	8	6	15	9	11	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9	247		
民眾其他意見提供(人):																								0	
告訴人、被害人:		1	5	1				5	1		1		5	1	1		1	4	1	2				29	
被告(人):	4	2	1	1	5	2	2	8	1	5	9	2	9	3	10	4	6	11	9	9	2	5		110	
證人(人):		5						3	1			1	1	1							1			13	
告發人、檢舉人:	1																							1	
執行(人):	2	4	2	3	6	6	6	2	4	7	2	7		2	6	4	4	3	6	3	4	4		87	
家屬陪同、洽公:				1											1									2	
辯護人、代理人:																								0	
關係人(人):					4	1																		5	
合計(人)	7	12	8	6	15	9	11	16	6	12	13	10	15	7	17	8	11	18	16	15	6	9		247	