

臺灣花蓮地方法院檢察署 106 年 7 月份民眾意見調查統計表

統計項目	上班日期	3	4	5	6	7	10	11	12	13	14	17	18	19	20	21	24	25	26	27	28	31	總數/總百分比	
一. 對於本署洽公環境的滿意度?	1.非常滿意	6	7	2	6	6	9	9	7	4	6	7	9	6	14	3	6	8	9	10	4	7	145	
	2.滿意	1	2	6	5	3	4	1	3	5	3	1	1	4	5	5	3		3	6	7	2	70	
	3.尚可																						0	
	4.不好										1												1	
	5.合計人次	7	9	8	11	9	13	10	10	10	9	8	10	10	19	8	9	8	12	16	11	9	216	
滿意度(%)	98.57%	97.78%	92.50%	95.45%	96.67%	96.92%	99.00%	97.00%	90.00%	96.67%	98.75%	99.00%	96.00%	97.37%	93.75%	96.67%	#####	97.50%	96.25%	93.64%	97.78%		96.53%	
二. 法警點呼及偵查庭的態度如何?	1.非常滿意	6	7	1	6	5	7	9	7	4	6	7	9	6	13	4	6	8	9	9	2	8	139	
	2.滿意	1	2	8	5	4	5	1	3	5	3	1	1	4	6	4	3		3	7	9	1	76	
	3.尚可																						0	
	4.不好																						0	
	5.合計人次	7	9	9	11	9	12	10	10	9	9	8	10	10	19	8	9	8	12	16	11	9	215	
滿意度(%)	98.57%	97.78%	91.11%	95.45%	95.56%	95.83%	99.00%	97.00%	94.44%	96.67%	98.75%	99.00%	96.00%	96.84%	95.00%	96.67%	#####	97.50%	95.63%	91.82%	98.89%		96.47%	
三. 您認為檢察官、檢察事務官、執行案件問案態度如何?	1.非常滿意	6	7	0	6	4	7	9	6	5	7	7	3	4	13	3	6	6	8	8	2	8	125	
	2.滿意	1	1	7	5	5	4	1	3	4	2	1		4	6	5	3		3	8	8	1	72	
	3.尚可						1																1	
	4.不好																						0	
	5.合計人次	7	8	7	11	9	12	10	9	9	9	8	3	8	19	8	9	6	11	16	10	9	198	
滿意度(%)	98.57%	98.75%	90.00%	95.45%	94.44%	94.17%	99.00%	96.67%	95.56%	97.78%	98.75%	#####	95.00%	96.84%	93.75%	96.67%	#####	97.27%	95.00%	92.00%	98.89%		96.21%	
四. 服務台人員的服務態度如何?	1.非常滿意	6	7	4	6	6	9	9	7	5	9	7	9	7	14	5	7	8	10	10	3	9	157	
	2.滿意	1	2	5	5	3	4	1	3	4		1	1	3	5	3	2		2	6	8		59	
	3.尚可																						0	
	4.不好																						0	
	5.合計人次	7	9	9	11	9	13	10	10	9	9	8	10	10	19	8	9	8	12	16	11	9	216	
滿意度(%)	98.57%	97.78%	94.44%	95.45%	96.67%	96.92%	99.00%	97.00%	95.56%	97.78%	98.75%	#####	98.75%	99.00%	97.00%	97.37%	96.25%	97.78%	#####	98.33%	96.25%	92.73%	#####	97.27%
五. 對本署同仁處理公務的滿意度?	1.非常滿意	6	7	2	6	4	7	9	7	5	7	7	9	6	13	3	7	8	9	8	3	8	141	
	2.滿意	1	2	7	5	5	5	1	3	4	2	1	1	4	6	5	2		3	8	8	1	74	
	3.尚可						1																1	
	4.不好																						0	
	5.合計人次	7	9	9	11	9	13	10	10	9	9	8	10	10	19	8	9	8	12	16	11	9	216	
滿意度(%)	98.57%	97.78%	92.22%	95.45%	94.44%	93.85%	99.00%	97.00%	95.56%	97.78%	98.75%	99.00%	96.00%	96.84%	93.75%	97.78%	#####	97.50%	95.00%	92.73%	98.89%		96.44%	
六. 對本署整體服務的滿意度?	1.非常滿意	6	7	2	6	4	8	9	7	5	7	7	9	6	13	3	7	8	9	9	3	8	143	
	2.滿意	1	2	7	5	5	4	1	3	4	2	1	1	4	6	5	2		3	7	8	1	72	
	3.尚可						1																1	
	4.不好																						0	
	5.合計人次	7	9	9	11	9	13	10	10	9	9	8	10	10	19	8	9	8	12	16	11	9	216	
滿意度(%)	98.57%	97.78%	92.22%	95.45%	94.44%	94.62%	99.00%	97.00%	95.56%	97.78%	98.75%	99.00%	96.00%	96.84%	93.75%	97.78%	#####	97.50%	95.63%	92.73%	98.89%		96.53%	
共發問卷數:	7	9	9	11	9	13	10	10	9	9	8	10	10	19	8	9	8	12	16	11	9		216	
民眾其他意見提供(人):																							0	
告訴人、被害人:		3	1	2	1	1	2	2	3	2		1	1	3	1		1	2	1	1	1		29	
被告(人):	1	2	4	4	1	6	3	5	3	2	1	5	4	5	1	3	3	4	6	6	1		70	
證人(人):		1					2	1	2			1					1	1	1	2			12	
告發人、檢舉人:		1																		1			2	
執行(人):	6		4	2	5	6		2	1	2	6	3	5	1	4	6	1	4	1		5		64	
家屬陪同、洽公:					1		1			2				1	2						2	1		10
辯護人、代理人:							1				1						1						3	
關係人(人):		2					1										1		1		1		6	
合計(人)	7	9	9	8	8	13	10	10	9	8	8	10	10	10	8	9	8	11	11	11	9		196	

