

臺灣花蓮地方法院檢察署 106 年 2 月份 民眾意見調查統計表

統計項目	上班日期	2	3	6	7	8	9	10	13	14	15	16	17	18	20	21	22	23	24	總數/總百分比	
一. 對於本署洽公環境的滿意度?	1.非常滿意	2	5	4	7	6	9	4	2	4	6	9	5	2	6	5	5	7	4	92	
	2.滿意	9	3	5	3	4	9	3	7	2	5	9	3	4	3	3	4	8	5	89	
	3.尚可	0	0	0	0	0	1	0	1	0	0	3	0	0	0	1	0	2	0	8	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	11	8	9	10	10	19	7	10	6	11	21	8	6	9	9	9	17	9	0	189
	滿意度(%)	91.82%	96.25%	94.44%	97.00%	96.00%	93.68%	95.71%	90.00%	96.67%	95.45%	91.43%	96.25%	93.33%	96.67%	93.33%	95.56%	91.76%	94.44%	#####	94.02%
二. 法警點呼及偵查庭的態度如何?	1.非常滿意	3	5	3	7	2	9	4	4	4	4	9	2	2	6	5	4	7	3	83	
	2.滿意	8	2	6	3	8	10	3	4	2	7	9	5	4	2	2	5	9	5	94	
	3.尚可	0	0	0	0	0	0	0	1	0	0	3	1	0	0	2	0	1	1	9	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	11	7	9	10	10	19	7	9	6	11	21	8	6	8	9	9	17	9	0	186
	滿意度(%)	92.73%	97.14%	93.33%	97.00%	92.00%	94.74%	95.71%	92.22%	96.67%	93.64%	91.43%	90.00%	93.33%	97.50%	91.11%	94.44%	92.94%	91.11%	#####	93.49%
三. 您認為檢察官、檢察事務官、執行案件問案態度如何?	1.非常滿意	4	5	3	5	2	12	3	4	1	4	10	2	1	6	3	4	7	3	79	
	2.滿意	7	3	6	2	6	6	4	3	1	6	8	5	2	2	3	5	9	5	83	
	3.尚可	0	0	0	0	0	1	0	2	0	0	3	0	0	0	1	0	1	0	8	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	
	5.合計人次	11	8	9	7	8	19	7	9	2	10	21	8	3	8	7	9	17	8	0	171
	滿意度(%)	93.64%	96.25%	93.33%	97.14%	92.50%	95.26%	94.29%	90.00%	95.00%	94.00%	91.90%	87.50%	93.33%	97.50%	91.43%	94.44%	92.94%	93.75%	#####	93.45%
四. 服務台人員的服務態度如何?	1.非常滿意	5	6	5	7	8	10	5	6	5	10	9	4	1	8	7	8	7	5	116	
	2.滿意	6	2	4	3	2	9	2	4	1	1	9	4	5	1	2	1	9	4	69	
	3.尚可	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	1	0	4	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	11	8	9	10	10	19	7	10	6	11	21	8	6	9	9	9	17	9	0	189
	滿意度(%)	94.55%	97.50%	95.56%	97.00%	98.00%	95.26%	97.14%	96.00%	98.33%	99.09%	91.43%	95.00%	91.67%	98.89%	97.78%	98.89%	92.94%	95.56%	#####	95.71%
五. 對本署同仁處理公務的滿意度?	1.非常滿意	3	5	4	7	4	8	3	3	4	7	9	2	1	5	6	5	7	3	86	
	2.滿意	8	3	5	2	6	9	4	5	2	4	9	5	5	4	2	4	9	6	92	
	3.尚可	0	0	0	1	0	2	0	2	0	0	3	1	0	0	1	0	1	0	11	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	11	8	9	10	10	19	7	10	6	11	21	8	6	9	9	9	17	9	0	189
	滿意度(%)	92.73%	96.25%	94.44%	95.00%	94.00%	92.11%	94.29%	89.00%	96.67%	96.36%	91.43%	90.00%	91.67%	95.56%	94.44%	95.56%	92.94%	93.33%	#####	93.39%
六. 對本署整體服務的滿意度?	1.非常滿意	3	5	4	7	4	8	4	3	4	7	9	2	1	5	5	5	7	3	86	
	2.滿意	8	3	5	2	6	8	3	6	2	4	10	5	5	4	3	4	8	6	92	
	3.尚可	0	0	0	1	0	3	0	1	0	0	2	1	0	0	1	0	2	0	11	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	11	8	9	10	10	19	7	10	6	11	21	8	6	9	9	9	17	9	0	189
	滿意度(%)	92.73%	96.25%	94.44%	95.00%	94.00%	91.05%	95.71%	91.00%	96.67%	96.36%	92.38%	90.00%	91.67%	95.56%	93.33%	95.56%	91.76%	93.33%	#####	93.39%
共發問卷數:		11	8	9	10	10	19	7	10	6	11	21	8	6	9	9	9	17	9	189	
民眾其他意見提供(人):		0	0	0	0	0	0	0	1	0	0	0	1	0	0	1	0	0	1	4	
告訴人、被害人:		1	0	0	2	0	3	3	0	1	2	3	1	0	2	1	2	3	2	26	
被告人:		2	1	4	4	3	11	3	4	2	5	16	3	2	4	6	6	11	2	89	
證人(人):		1	0	0	2	1	0	0	0	1	0	1	2	0	2	1	0	1	0	12	
告發人、檢舉人:		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
執行(人):		7	5	5	1	6	5	1	5	1	4	1	0	2	1	0	1	2	5	52	
家屬陪同、洽公:		0	2	0	0	0	0	2	0	0	0	0	2	1	0	0	0	0	1	8	
辯護人、代理人:		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
關係人(人):		0	0	0	1	0	0	0	1	1	0	0	0	1	0	0	0	0	0	4	
合計(人)		11	8	9	10	10	19	9	10	6	11	21	8	6	9	8	9	17	10	0	191