

臺灣花蓮地方法院檢察署 105 年 1 月份民眾意見調查統計

統計項目	上班日期	4	5	6	7	8	11	12	13	14	15	18	19	20	21	22	25	26	27	28	29	30	總數/
一. 對於本署洽公環境的滿意度?	1.非常滿意	4	5	5	2	3	5	4	4	3	3	8	8	5	3	5	6	6	3	4	5	3	
	2.滿意	5	7	5	6	5	6	5	3	9	5	1	4	3	8	5	4	4	4	4	6	3	
	3.尚可	0	2	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	9	14	10	8	8	11	9	7	12	8	9	12	10	11	10	10	10	7	8	11	6	0
	滿意度(%)	94.44%	90.71%	95.00%	92.50%	93.75%	94.55%	94.44%	95.71%	92.50%	93.75%	98.89%	96.67%	91.00%	92.73%	95.00%	96.00%	96.00%	94.29%	95.00%	94.55%	95.00%	#####
二. 法警點呼及偵查庭的態度如何?	1.非常滿意	7	4	5	0	3	4	4	4	2	3	8	7	5	1	3	6	5	1	5	5	3	
	2.滿意	2	8	5	6	4	7	4	3	10	5	1	5	4	10	6	3	5	6	3	6	3	
	3.尚可	0	2	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	9	14	10	6	7	11	9	7	12	8	9	12	10	11	9	9	10	7	8	11	6	0
	滿意度(%)	97.78%	90.00%	95.00%	90.00%	94.29%	93.64%	92.22%	95.71%	91.67%	93.75%	98.89%	95.83%	93.00%	90.91%	93.33%	96.67%	95.00%	91.43%	96.25%	94.55%	95.00%	#####
三. 您認為檢察官、檢察事務官、執行案件問案態度如何?	1.非常滿意	6	4	5	0	3	5	3	2	2	2	8	3	6	0	2	5	2	2	6	4	3	
	2.滿意	3	8	5	6	4	6	5	4	9	6	1	4	4	9	6	4	2	5	2	7	3	
	3.尚可	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	9	14	10	6	7	11	8	6	11	8	9	7	10	9	8	9	4	7	8	11	6	0
	滿意度(%)	96.67%	90.00%	95.00%	90.00%	94.29%	94.55%	93.75%	93.33%	91.82%	92.50%	98.89%	94.29%	96.00%	90.00%	92.50%	95.56%	95.00%	92.86%	97.50%	93.64%	95.00%	#####
四. 服務台人員的服務態度如何?	1.非常滿意	8	6	7	5	4	8	7	4	6	5	8	5	8	6	5	8	7	4	6	5	4	
	2.滿意	1	8	3	3	4	3	2	3	6	3	1	7	2	5	5	2	3	3	2	6	2	
	3.尚可	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	9	14	10	8	8	11	9	7	12	8	9	12	10	11	10	10	10	7	8	11	6	0
	滿意度(%)	98.89%	94.29%	97.00%	96.25%	95.00%	97.27%	97.78%	95.71%	95.00%	96.25%	98.89%	94.17%	98.00%	95.45%	95.00%	98.00%	97.00%	95.71%	97.50%	94.55%	96.67%	#####
五. 對本署同仁處理公務的滿意度?	1.非常滿意	7	4	5	3	2	6	4	4	4	4	8	5	5	4	2	6	6	3	6	3	4	
	2.滿意	2	8	5	5	6	5	5	3	8	4	1	7	5	7	8	4	4	4	2	8	2	
	3.尚可	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	9	14	10	8	8	11	9	7	12	8	9	12	10	11	10	10	10	7	8	11	6	0
	滿意度(%)	97.78%	90.00%	95.00%	93.75%	92.50%	95.45%	94.44%	95.71%	93.33%	95.00%	98.89%	94.17%	95.00%	93.64%	92.00%	96.00%	96.00%	94.29%	97.50%	92.73%	96.67%	#####
六. 對本署整體服務的滿意度?	1.非常滿意	7	4	5	3	2	6	5	4	4	4	8	5	5	4	2	6	6	3	6	3	4	
	2.滿意	2	8	5	5	6	5	4	3	8	4	1	7	5	7	8	4	4	4	2	8	2	
	3.尚可	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	4.不好	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	5.合計人次	9	14	10	8	8	11	9	7	12	8	9	12	10	11	10	10	10	7	8	11	6	0
	滿意度(%)	97.78%	90.00%	95.00%	93.75%	92.50%	95.45%	95.56%	95.71%	93.33%	95.00%	98.89%	94.17%	95.00%	93.64%	92.00%	96.00%	96.00%	94.29%	97.50%	92.73%	96.67%	#####
	共發問卷數:	9	14	10	8	8	11	9	7	12	8	8	12	10	11	10	10	10	7	8	11	6	
	民眾其他意見提供(人):	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	
	告訴人、被害人:	0	2	1	0	0	0	0	2	2	2	1	0	0	0	2	0	0	0	2	2	1	
	被告人:	0	6	4	7	2	3	1	0	6	2	1	8	2	9	5	3	1	4	1	7	0	
	證人(人):	0	1	2	0	0	0	1	1	1	0	1	0	4	0	0	0	1	0	0	0	0	
	告發人、檢舉人:	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	
	執行(人):	9	3	2	1	5	5	5	2	2	3	6	2	4	2	1	5	7	1	5	1	5	
	家屬陪同、洽公:	0	0	1	0	1	2	2	2	1	1	0	2	0	0	2	1	0	0	0	1	0	
	辯護人、代理人:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	關係人(人):	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	

合計 (人)	9	14	10	8	8	11	9	7	12	8	9	12	10	11	10	10	10	7	8	11	6	0	0
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表

總百分比

94
102
4
0
200
±.30%
85
106
4
0
195
±.95%
73
103
2
0
178
±.88%
126
74
0
0
200
±.30%
95
103
2
0
200
±.55%
96
102
2
0
200
±.60%
199
1
17
72
12
4
76
16
0
3

